

Loch Insh Chalets Conditions of let

BOOKINGS AND PAYMENT OF RENT-

Book online from our website or, for any enquiries, please contact our office (Loch Insh Outdoor Centre, Kincaig, Kingussie, PH21 1NU) by Telephone (01540 651 272) or by emailing us (office@lochinch.com) with your requirements. This should be accompanied by appropriate deposit once the property in question has been agreed as available. All enquiries will be held for 24hrs only and must be confirmed with this deposit payment. The balance of payment is due 6 weeks prior to your arrival, including the £150 security deposit. We do not accept bookings for stag or hen parties in our chalets.

CANCELLATION OF BOOKING-

You are liable for the full payment of the chalet, unless cancelled in writing more than 28 days before the let was due to start. If this happens the deposit will be retained although the balance due will be waived. If the full payment is not received by us before the due date, we reserve the right to cancel the booking with no refund of deposit. We recommend you take out holiday insurance to cover any other cancellation possibility.

PERIOD OF LET-

The arrival time is anytime from 4pm and departures is by 10am. A deduction of £15 per hour will be made for late departures.

INSURANCE-

The establishment insure the properties for fire, etc. and will under no circumstances be held liable for any loss or damage to guest's property. Guests are advised to have holiday insurance covering loss of baggage and personal effects if they are not already covered by their own house contents insurance.

LANDLORDS LIABILITY-

Should a chalet become unavailable through any cause (such as fire etc.) the Landlord's liability will be limited to the amount of any rent paid.

NUMBER OF OCCUPANTS PER CHALET-

The number in the party must be notified at the time of booking. The number of people each chalet can accommodate is stated and this number must not be exceeded due to health and safety regulations.

INVENTORY-

An inventory of the furnishings and equipment will be found in each chalet. Guests should, in their own interests, check this on arrival and report any deficiencies immediately otherwise they may be held liable for any loss or damage during the period of occupation. Fair wear and tear is accepted. LINEN: all chalets are fully equipped with sheets, duvet covers, pillow cases, towels and tea towels.

SECURITY DEPOSIT -

The hirer will be responsible for any damage caused to accommodation and/or extra cleaning services. A security deposit of £150 is payable by the hirer if no loss or damage to the business or property by physical damage or disturbance to other guests and the accommodation has been left clean the security deposit will be returned to you within 2 weeks after departure, less excessive electricity costs. A late departure payment of £15 per hour will be deducted from your security deposit for departure after 10am on leaving day.

CONDUCT OF TENANCY-

Guests should not do or have to suffer anything which causes annoyance, inconvenience or disturbance to the Landlord or any neighbouring owner/occupier or domestic animal/wild animal.

GLASS DISPOSAL-

Glass is not collected and must be taken to the Kincaig village recycling point (near the village Hall) by yourselves at the end of your stay.

PETS -

Family pets are welcome and a charge of £25.00 per pet will apply for the duration of your stay (you will be required to notify the office in advance). If there is any animal mess inside the chalet after your stay we will make an additional charge for cleaning this will be taken from the security deposit. This is currently £10 per hour. Please note that there are walking restrictions in place and pets cannot be exercised anywhere along the beach area or shore. There are plenty of forested tracks towards the back of the centre, which may be used. Pets must not be left unattended in the Chalet at any time.

WINTER-

You are responsible for maintaining adequate heating in your chalet to protect from frost. This is particularly important at night or if you intend to be away for long periods. This includes the hot tub if your chalet has one. This must not be switched off at any time.

SUMMER/WINTER ACTIVITY COURSES-

Please ensure you PREBOOK any summer or winter activity courses to avoid the disappointment of courses being full on your arrival or cancelled due to lack of numbers. Please get in touch with us and we can advise what's on for your stay- beach@lochinch.co.uk.