



# Senior Housekeeper Supervisor

<b>Job Title</b>	Full-Time Senior Housekeeper Supervisor
<b>Department</b>	Estates & Housekeeping
<b>Reporting To</b>	Head Estates & Housekeeper
<b>Direct Reports</b>	Housekeeping Supervisors
<b>Peer Relationships</b>	Fellow Housekeeping Team
<b>Contract Type</b>	Part-Time / Permanent (We can be flexible for the right fit)

## ABOUT LOCH INSH

Loch Insh Outdoor Centre is an award-winning holiday destination in the Cairngorms National Park. Set in 15 acres of mature woodland on the shores of Loch Insh, the business encompasses a 20-room main lodge, 13 chalets, two apartments, an events venue, and The Boathouse Restaurant, alongside a thriving watersports and ski sports activity centre.

See [www.lochinsh.com](http://www.lochinsh.com).

## WHAT ARE YOU HERE TO DO?

As the Senior Housekeeping Supervisor you are the brains, backbone and cleanliness standard setter of all housekeeping operations within Loch Insh accommodation estate. You are responsible for scheduling available staff resources across housekeeping and laundry operations and planning the recruitment of seasonal housekeeping staff and engagement of external agency contractors to meet the peaks and troughs of demand.

You are also responsible for setting cleanliness standards across all guest accommodation across the estate. In conjunction with the Estates and Housekeeping Manager you will coordinate deep cleans during the quieter times of year and inducting new employees and training them to an ability where they can

You report directly to the Head of Estates and Housekeeping and you line-manage your housekeeping team directly.

## PERSON SPECIFICATION

### Essential

- Proven track record in the housekeeping industry.
- Proven track record in program planning and delivery
- Proven ability to lead, develop, and performance-manage an employee team.
- Comfortable communicating at all levels.

### Desirable

- Financial acumen: GP accountability, Pay-to-Sales monitoring.
- Familiarity with online learning platforms and integration of digital platforms.